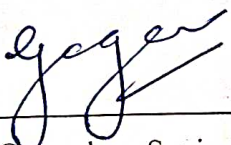
 BCIHMCT	Quality Manual	Doc. No. BCIHMCT/MM/001
		Issue No.01 Date
	Minutes of the Meeting	Rev.No.00 Date: 07/10/2023
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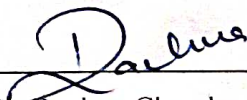
Agenda: Upcoming event and academic activities

The following points were discussed:

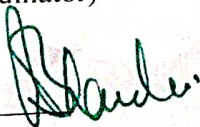
- A quarterly meeting with IQAC core team members and Executive council members was held on 07/10/2023
- Team IQAC suggested kitchen team organize and celebrate the upcoming 'World Food Day'
- The committee discussed the progress of the upcoming Chandiwala Hospitality Ensemble
- Also, the committee enquired about the plan of action taken on CHE 2023 recommendations suggested in the last meeting (on lost recipes, millets, and innovation in Indian cuisine)
- In coordination with Dr, Arvind, the IQAC committee identified 'Punaravartan' as the theme for the upcoming CHE 2023, and recommended Dr. Rachna to plan accordingly for CHE finale theme dinner decoration.
- Also, the team recommended Ms. Divya to start preparing cultural performances for the CHE closing ceremony, depicting the vivid array of Indian culture.
- The IQAC Chairperson recommended to follow the academic calendar and organizing departmental activities accordingly in the upcoming months.
- In order to provide experiential learning to the students, team IQAC recommended the use of PMS in the class.
- As the internal exams are scheduled in the coming weeks, the IQAC chairperson recommended to prepare and initiate the remedial classes for the students.



 Dr. Gagandeep Soni
 (IQAC Coordinator)



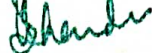
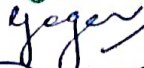
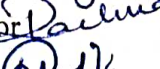


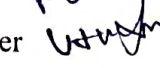


 Dr. Rachna Chandan
 (IQAC Co-coordinator)





 Prof. R.K Bhandari
 (Principal BCIHMCT)

Members attended the meeting


Members from Academics:

- 1) Mr. R. K. Bhandari-Principal, BCIHMCT 
- 2) Dr. Gagandeep Soni- IQAC Coordinator 
- 3) Dr. Rachna Chandan-IQAC Co-coordinator 
- 4) Ms. Divya Thakur- IQAC Team Member 
- 5) Mr. Mohan Jain- IQAC Team Member 
- 6) Dr. Manish Malhotra- IQAC Team Member 
- 7) Mr. Uttam Kr. Singh- IQAC Team Member 
- 8) Mr. Deepak Chikkara- IQAC Team Member 

Senior Members:

- 1) Dr. Prem Ram-Program Coordinator 
- 2) Dr. Arvind K. Saraswati- Academic Coordinator 

Members from Administration:

- 1) Sri Ashok Kumar Gupta ji (Treasurer-BCSSTC)
- 2) Mr. Ashish Ranga (Coordinator, Administration) 
- 3) Mr. Mohinder Pal Singh (Librarian)

Members from the Industry:

- 1) Mr. Rishabh Tandon (Director of Human Resources-IHG)
- 2) Ms. Sharda Sharma (Director Operations-The Suryaa)

Members from the Alumni

- 1) Ms. Neha Sahni 

Student team members:

1. Mr. Manan Paulistya (4th year)
2. Mr. Nikhil Khushwaha (3rd year)
3. Mr. Nishant Garg (2nd year)
4. Mr. Naman Gupta (2nd year)
5. Ms. Aarna Jain (1st year)

ACTION TAKEN REPORT (in lieu of 07/10/2023 meeting)

- As per the recommendations by IQAC, the kitchen team celebrated World Food Day on 20-10-2023.
- A successful 22nd Chandiwala Hospitality Ensemble 2023 was organized by the team BCIHMCT team. 17 teams from all over India participated in this 03-day mega event.
- Keeping the recommendations (on lost recipes, millets, and innovation in Indian cuisine) of the IQAC team, 03 innovative CHE competitions were organized. Pansari Traditional Regional Indian Cuisine competition; Traditional/Innovation Millet Culinary Challenge and Ayufarm Indian Cuisine Challenge gave the chance to the participating teams to redefine and re-innovate lost recipes, and recipes using millet and different traditional Indian cuisines.
- The interior team created and completed the theme dinner decoration (03-10-2023) as per the identified theme related to the word “पुनरावर्तनः” which means recycling, is an age-old custom that our country has practiced since early times. Our team members brought creativity and bright ideas and made the vision of this theme a reality.
- Also, colorful and vibrant cultural performances were presented by the Cultural team. All the performances were the true sense presentation of Indian culture.
- As per the IQAC Chairperson's recommendations, the housekeeping department organized experiential learning activities for the 7th semester. Group activity-presenting model based on guestroom elements (22/11/2023) and a laundry visit to The Suryaa Hotel (23/11/2023) was organized. Also, for the 7th semester, the Training and Placement department organized an International placement session, which was conducted by T.I.M.E. consultancy services.
- As per recommendations of RDM in-charge Ms. Gagan, for the internal training process PMS ‘mycloud’ was used to take special sessions for 5th semester students. HK module demo including hotel housekeeping reports (discrepancy status) was presented by Dr. Rachna and the Front office module demo highlighting the registration process and customer experience was presented by Dr. Indrajit (for 3rd sem.) in their respective classroom.
- As per recommendations remedial classes for CUET students (1st year), and revision classes for all the semesters were organized during the respective subject classes.

